

Thought for the Week

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THOUGHT FOR QUALITY MONTH

NOVEMBER-2013

Behind every Disaster, There is at-least one Quality Rule Broken

- 1) Don't receive, Produce and Pass Defects.
- 2) Create a fearless Culture for quality
- 3) Authorize the process owners to stop process to correct quality problems
- 4) Leadership's commitment to quality – Lead by Example
- 5) Involvement of all employees
- 6) Process Approach and System Approach – Respect your QMS
- 7) Factual Approach to Decision Making
- 8) Mutually beneficial supplier relationships
- 9) Proactive and Continuous improvement approach to quality
- 10) Don't compromise on quality to save cost/time

RULES OF QUALITY

**Quality is FREE for those who believe in it.
For those who deviate from it, it is too expensive !**

General Motors India
recalls 1.14 lakh units of
Tavera

